

# Frequently Asked Questions

## **Q. What topics will my child be studying?**

A. Information relating to the course content for each subject can be found in the Parents section of the website under Key Stage 3 and Key Stage 4. Information relating to the KS5 curriculum can be found under the Sixth Form section of the website.

## **Q. How much homework / study should my child be doing?**

A. Homework timetables are provided to students in their Learning Journal and are listed by Year Group in the Parents section of the website under Homework. Additionally guidance for how you can help your child with homework can also be found here.

## **Q. What support is available for my child in school?**

A. Information detailing the support available to students and parents can be found in the Parents section of the website. As a general principle parents should suggest their child speaks to their Form Tutor in the first instance. If the Form Tutor is unavailable or the issue is on-going, then they should speak to their Year Manager who can be found in Student Services.

## **Q. Who do I contact if my child has a problem in a particular subject?**

A. When a problem is subject specific the best course of action is for your child to talk with the subject teacher in the first instance and if necessary for you as a parent to contact the subject teacher.

## **Q. What are FFT target grades?**

A. FFT is an abbreviation of Fisher Family Trust, a national educational charity who collect and analyse data for all secondary school students and provide a target GCSE grade based on a child's past attainment at KS2 and KS3.

## **Q. How do I find out about parents evenings?**

A. Parents evenings are listed on the school calendar on the website. The school use an online booking system for parents to make appointments with their child's teachers.

## **Q. Can I take my son/daughter out of school for a holiday during term time?**

A. The school does not authorise absences for holidays during term time. In addition any time missed from school due to a holiday will result in the school referring the matter to the Local Authority's Education Welfare Team who will then issue a fixed penalty notice to the parents. Any requests for leave of absence must be put in writing to the Headteacher.

## **Q. My son/daughter needs a medical appointment; can I take them out of school?**

A. No, you should try and schedule doctor and dentist appointments outside of school hours. The only exception is orthodontist appointments, in this instance the student's parent or guardian should phone the school and provide the appointment card / letter to the school's Attendance Officer.

**Q. What facilities are available if my son/daughter wants to study after school?**

A. There is the Learning Resource Centre, (LRC) which provides quiet areas for study and access to computers with Internet connectivity as well as a printer. Departments also run GCSE afterschool revision and coursework classes. Details of which will be communicated via the weekly parents newsletter.

**Q. My child is ill, how do I contact the school?**

A. In the event that your child is unwell you must contact the Attendance Officer, Claire May on extension 8043 detailing the reason for your child's absence.